



# LOST RING PROGRAM

Date Rec'd: \_\_\_\_\_

For Office use only

The Lost Ring Program, or "Customer Satisfaction Program", provides our customers an opportunity to replace their high school class ring within six-years of its original order date. This is, however, a one-time offer. The replacement ring will be manufactured using the same specifications as your original ring.

\*LRP is not available on **High School Championship rings, College Championship rings, College Rings**, Charms/Pendants or **Commercial rings**.

Your ring does have a Limited Lifetime Warranty. This covers, at no charge: re-sizing, cleaning/polishing, synthetic stone replacements, and other select repair work. The Lost Ring Program is a separate warranty in-and-of itself, which does require payment based upon a respective ring's metal quality and other factors.

**Orders will be processed upon receipt of claim and payment, please allow eight to ten weeks for delivery.**

Students Full Name: First: \_\_\_\_\_ MI: \_\_\_\_\_ Last: \_\_\_\_\_ ORIGINAL # \_\_\_\_\_

Shipping address: \_\_\_\_\_ Apt. # \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ Daytime Telephone # \_\_\_\_\_

☐ **PLEASE CHECK HERE IF ADDRESS HAS CHANGED IN LAST 6 YEARS (Herff Jones is not liable for any misdirected packages).**

Email address: \_\_\_\_\_

Your School Name: \_\_\_\_\_ State of School: \_\_\_\_\_ **Graduation Year:** \_\_\_\_\_

Payment methods: **Please reach out to the Herff Jones Warranty Department for the price to replace your ring.**

**Cost to replace: \$ \_\_\_\_\_ (TAX INCLUDED)**

**Price good for 30 days from receipt**

Payments can be made via phone, check, money order or card.

If you would like to charge your payment to a card, please let us know so that we can provide a PayPal link. We accept VISA/MASTERCARD/DISCOVER

To mail your payment and claim form our mailing address is:

Herff Jones, Inc.

Lost Ring Program (LRP)

150 Herff Jones Way

Warwick, RI 02888

Please make check or money order payable to Herff Jones. **Please do not send cash**

Please advise if ring was repaired or resized. Y\_\_\_\_ N\_\_\_\_

Explain: \_\_\_\_\_  
\_\_\_\_\_

Most recent size: \_\_\_\_\_ Please provide new size, if necessary: \_\_\_\_\_

**MAIL TO:** Attn: LRP, Herff Jones, Inc., 150 Herff Jones Way, Warwick, RI 02888

**Or FAX:** (401) 330-4173

Contact Us: 800.451.3304 x3  
Warrantyservices@herffjones.com