

JOB POST NOTICE

JOB POST NUMBER: MITM01142016

DATE POSTED: 01/15/16

DATE TO BE REMOVED: 01/27/16

The following position is now available:

JOB TITLE: Manufacturing IT Manager
DEPARTMENT: Enterprise Applications
SUPERVISOR: Enterprise Application Services Director
LOCATION: Corporate Administration Building

JOB QUALIFICATIONS:

- ♦ Bachelor Degree or related college courses and equivalent work experience.
- ♦ Strong conceptual, analytical, and verbal/written communication skills and the ability to multi-task.
- ♦ Ability to maintain focus on quality deliverables and project milestones.
- ♦ Excellent organizational, communication, leadership, management, presentation and client relationship skills.
- ♦ Oracle eBusiness Suite (EBS) Application knowledge as well as general supply chain and manufacturing application knowledge.
- ♦ 5+ years of business analysis experience or business application development experience.

JOB RESPONSIBILITIES:

The Manufacturing IT Manager is responsible for the development and maintenance of all the Enterprise Business Applications which support Manufacturing. This includes the management of the Herff employees, contractors, the logging, tracking, and resolving of all production support issues, the completion of all enhancements, meeting service levels, and the assignment of resources to development and support activities. The manager is responsible for establishing and meeting service level agreements (SLA) and tracking performance against those agreed upon service levels.

Specific Responsibilities:

- Develops, maintains, and enforces application and program development standards, methods, quality and tools for all Enterprise Business Application development.
- Provides project and support updates to management.
- Provides production support across all enterprise business applications.
- Proactively maintains a Service Level Agreement with the primary customer base.
- Allocates resources to all the approved development and support efforts.
- Provides production problem & incident management, including problem analysis, prioritization and resolution and assigns priorities.
- Maintains an on-call rotation to ensure application support is staffed in accordance with SLA.
- Responsible for conducting formal performance and goal reviews.
- Conducts reviews of the support team's work.
- Assists in developing department budget.
- Coaches team members to help facilitate the achievement of team goals and objectives.
- Aligns training plan and requests of the team with future work assignments and IT direction. Attends change control meetings as a member of the Change Control Board.
- Provides technical direction for the design, development, implementation, and system integration of the enterprise applications.
- Other responsibilities and special projects as assigned by Director, Enterprise Application Services.

ALL QUALIFIED APPLICANTS WILL RECEIVE CONSIDERATION FOR THIS POSITION WITHOUT REGARD TO RACE, COLOR, RELIGION, SEX, NATIONAL ORIGIN OR ANCESTRY, VISUAL/NON-VISUAL DISABILITY, DISABLED VETERANS AND VETERANS OF THE VIETNAM ERA.

If you are interested in the above position and meet the qualifications of the position, please: 1) notify your supervisor, and 2) contact your local Human Resources Department for more information.